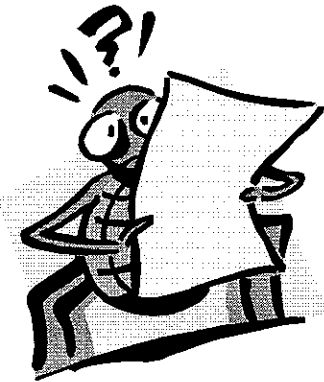


HAVING PROBLEMS?
GOT QUESTIONS AND
NEED ANSWERS?

To honor our commitment to you of providing fast, fair and friendly service, here at Texas United, we are always looking at ways to improve our efficiency and our service to our agents.



To help us provide you with the highest quality service, we would like to encourage you to take advantage of our website and the direct email addresses of your underwriters. In our online directory you will find a listing of all of us here at Texas United along with our departments, numbers and our email addresses. We feel that by utilizing email for your questions or problems will prove valuable for you as well as us. It will provide us both with your needs written so as to alleviate any confusion or omission of your valuable inquiries, requirements and requests!

When emailing make sure you include the following information!

- **Agency Name**
- **Policy number**
- **What you are checking the status of:**
Re: Quote or Binder!

P.O. Box 133200
Tyler, Texas 75713-3200

Phone: 903-561-1229
Fax: 903-561-1499
www.txunitedmga.com



Employee listing and email addresses on back!



Title	Last Name	First Name	Department	Email
Binder Clerk	Brown	Delinda	Commercial Division	delindab@txunitedmga.com
Marketing Representative	Clark	Christie	Marketing	christiec@txunitedmga.com
Renewal Underwriter Agents A thru J	Congleton	Cindy	Commercial Division	cindyc@txunitedmga.com
Underwriting Assistant Agents K thru Z	Cowart	Fawn	Commercial Division	fawnl@txunitedmga.com
Accounting Assistant/Brokers Statements G - Z	Day	Kelly	Accounting	kellyd@txunitedmga.com
Marketing Representative	France	Jack	Marketing	jackf@txunitedmga.com
Underwriter - A thru I Agents	Gilson	Mende	Personal Division	mendeg@txunitedmga.com
Underwriter - J thru Z Agents	Harris	Amanda	Personal Division	amandah@txunitedmga.com
Marketing Representative	Leffke	Tiffany	Marketing	tiffanyl@txunitedmga.com
Marketing Director	Markwardt	Roy	Marketing	roym@txunitedmga.com
President	Martin	Robert	Management, Claims and Bond Dept.	bobm@txunitedmga.com
Comptroller	Martin	Diane	Accounting	dianem@txunitedmga.com
Underwriter - A thru J agents	Monk	Patsy	Commercial	patsym@txunitedmga.com
Website and Online agents	Nail	Mary	Commercial	maryn@txunitedmga.com
Underwriter - K thru Z agents	Rhodes	Debbie	Commercial Division	debbier@txunitedmga.com
Account Manager	Rhodes	Mark	Accounting	markr@txunitedmga.com
Accounting Assistant/Cancellation Clerk Brokers A - F	Roberts	Denise	Accounting	deniser@txunitedmga.com
Office Manager & Commercial Claims	Taylor	Karen	Commercial Division	karent@txunitedmga.com